

August 13, 2014

Bob Amelung, President PEM Surface Creations

Mr. Amelung:

On behalf of Meadowbrook Country Club, I would like to thank you and your company for the excellent product, PEM Surface Creations, and excellent service provided by your staff. When we needed to resurface the steps to our fitness center, we researched several products. Above all other products, your product appeared to be exceptional.

After talks with your professionals, we felt certain that your product would meet our needs. Now, after installation, those beliefs have become a reality. The poly extruded mat was easy for country club staff to install and required no specialty tools, just the razor knife, straight edge, and caulk gun. The mat provides excellent drainage, and has reduced the risk of slips and falls. The "High Friction" aluminum oxide grit coating that was promised by your staff functioned as promised, and we are thoroughly pleased.

Besides the practice elements, the ability to choose from a color palate that would meld with building and facility décor is an added bonus. We are proud to have utilized a product made in the USA.

Thank you again for your time and assistance in making this product purchase and installation a complete success.

Tim Dorsey Facilities Manger